

Form PTO-1449 (Modified)				Atty Docket No.: 4704P021		Application No.: 10/032,518	
List of Patents and Publications Statement (Use several sheets if necessary)				Applicants: Steven Lurie			
				Filing Date: October 27, 2001			

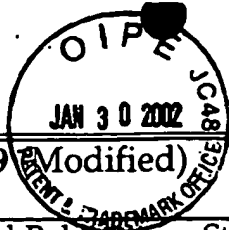
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Exam. Initial	No.	Date	Document Number	Name	Class	Sub-Class	Filing Date
<i>SB</i> ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓			6,058,379	Odom, et al			
			6,035,021	Katz			
			6,026,148	Dworkin, et al.			
			6,014,644	Erickson			
			5,991,394	Dezonno, et al.			
			5,982,863	Smiley, et al.			
			5,940,471	Homayoun			
			5,924,082	Silverman, et al.			
			5,914,951	Bentley, et al.			
			5,907,677	Glenn, et al.			
↓			5,893,077	Griffin			

FOREIGN PATENT DOCUMENTS								
Exam. Initial	No.	Document No.	Date	Country	Name	Class	Sub-Class	Translation
<i>SB</i> ↓ ↓ ↓ ↓ ↓		WO 98/38558	9/3/98	PCT	Application			
		WO 98/13765	4/2/98	PCT	Application			
		WO 98/02835	1/22/98	PCT	Application			
		WO 97/05733	2/13/97	PCT	Application			
		JP409319812A	12/12/97	Japan	Application			
↓					Taniguchi, et al.			

OTHER ART (Including Author, Title, Date, Pertinent Pages, etc.)	
<i>SB</i> ↓ ↓ ↓ ↓	The Voice of Technology, Credit World, pp 20-23, Jul 1994
	Telecommunications Buyers Guide and Directory, Editor & Publisher, pp 29TC-38TC, Feb 1994
	Aspect Telecomm: Aspect Integrates the Web into the Call Center, M2 Presswire, Aug 1996
↓	Information, Bid and Asked, Forbes, 20 Aug 1990, 92

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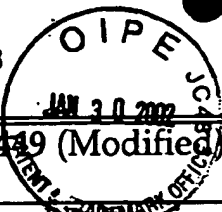
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↓			5,884,282	Robinson			
			5,884,272	Walker, et al.			
			5,884,032	Bateman, et al.			
			5,870,744	Sprague			
			5,864,871	Kitain, et al.			
			5,862,223	Walker, et al.			
			5,850,433	Rondeau			
			5,835,896	Fisher, et al.			
			5,825,876	Peterson, Jr.			
			5,825,869	Brooks, et al.			
↓			5,819,285	Damico, et al.			

FOREIGN PATENT DOCUMENTS							
Exam. Initial	No.	Document No.	Date	Country Name	Class	Sub-Class	Translation
↓		JP409233441A	9/5/97	Japan Application Sakai			
		WO 98/04061	1/29/98	PCT Application Walker, et al.			
		GB 2329046A	10/3/99	UK Patent Application Mitel corporaton			

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↓	Attachmate Ready to Answer Net questions, Network World, 8 Apr 1996, 37
	US Courts to Launch First Federal 900 Service, Federal Computer Week, 28 Sep 1992, 8
	Company Devoted to Hot-Line Support, Computer Reseller News, 21 Oct 1991, 48
↓	For Telesphere's Clients, Dial '1-900 TUF LUCK', Business Week, 9 Sep 1991, 88

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REFERENCE DESIGNATION				U.S. PATENT DOCUMENTS			
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<i>BB</i> <div style="border-left: 1px solid black; height: 100px; margin-left: 5px;"></div>			5,819,271	Mahoney, et al.			
			5,819,267	Uyama			
			5,819,092	Ferguson, et al.			
			5,812,769	Graber, et al.			
			5,809,119	Tonomura, et al.			
			5,794,221	Egendorf			
			5,778,367	Wesinger, Jr., et al.			
			5,768,521	Dedrick			
			5,745,681	Levine, et al.			
			5,740,231	Cohn, et al.			
✓			5,724,424	Gifford			

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Exam. Initial	No.	Document No.	Date	Country	Name	Class	Sub-Class	Translation

OTHER ART (Including Author, Title, Date, Pertinent Pages, etc.)	
<i>BB</i> <div style="border-left: 1px solid black; height: 100px; margin-left: 5px;"></div>	When Business Plan and real World Clash, Wall Street Journal, 9 June 1999, B1 Hidden Cost of Tech Support, PC World, May 1995, 143 NetBazaar: Networked Electronic Markets for Trading Computation and Information Services, ECDL 1998 - Research and Advanced Technology for Digital Libraries, 839 Multimedia Collaborative Remote Consultation Tools via Gigabit WAN in Teleradiology, IEEE 1994 Phoenix, 417

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Form PTO-1419 (Modified)				Atty Docket No.: 4704P021		Application No.: 10/032,518	
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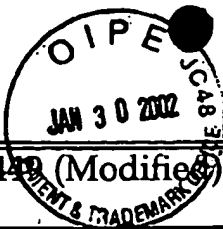
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JB			5,722,418	Bro			
			5,721,763	Joseph, et al.			
			5,718,247	Frankel			
			5,717,860	Graber, et al.			
			5,715,314	Payne, et al.			
			5,712,979	Graber, et al.			
			5,710,887	Chelliah, et al.			
			5,694,549	Carlin, et al.			
			5,638,432	Wille, et al.			
			5,634,012	Stefik, et al.			
✓			5,602,905	Mettke			

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JB	Multimedia Communication in a Medical Environment, IEEE 1991 Singapore I.C. on Networks, 166
	A New Teleconsultation Terminal System Using ISDN, NTT Review, July 1991, 37
	MiniPay: Charging Per Click on the Web, CNISDN, 1997 v29, 939
✓	Caring for Customers: Real-time text chat and telephony provide personalized customer support and turn queries into sales leads, Internet World Media, September 1999

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Exam. Initial	No.	Date	Document Number	Name	Class	Sub- Class	Filing Date
DB			5,590,197	Chen, et al.			
			5,555,298	Jonsson			
			5,539,735	Moskowitz			
			5,537,314	Kanter			
			5,359,508	Rossides			
			5,347,632	Filepp, et al.			
			5,325,424	Grube			
			5,319,542	King, Jr. et al.			
			5,148,474	Haralambopoulos, et al			
			5,058,152	Solomon, et al.			
			4,751,669	Sturgis, et al.			

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Exam. Initial	No.	Document No.	Date	Country	Name	Class	Sub-Class	Trans- lation

OTHER ART (Including Author, Title, Date, Pertinent Pages, etc.)	
DB	1 Kiyoshi Kabeya, Akihiro Tomihisa and Sueharu Miyahara, "A New Teleconsultation Terminal System Using ISDN," NTT Review, Vol. 3, No. 4, July 1991, Pages 37-43.
↓	Masahiko Hase, Shuji Kawakubo and Mineo Shoman, "Advanced Videophone System Using Synchronized Video Filing Equipment," NTT Review, Vol. 3, No. 4 July 1991, Pages 29-36.
↓	Franco Mercalli and Roberto Negrini, "The ESSAI Teleshopping System: An Example of a Broadband Multimedia Application," Publication No. 0-7803-1820-X/94, IEEE, 1994, Pages 572-576.
↓	Abhaya Asthana and Paul Krzyzanowski, "A Small Domain Communications System for Personalized Shopping Assistance," Proceedings of ICPWC'94, Publication No. 0-7803-1996-6/94, IEEE, 1994, Pages 199-203.

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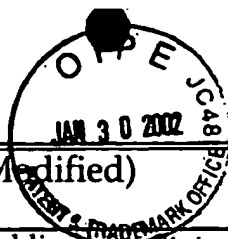
REFERENCE DESIGNATION				U.S. PATENT DOCUMENTS			
Exam. Initial	No.	Date	Document Number	Name	Class	Sub- Class	Filing Date
SB			6,026,400	Suzuki			
			5,860,068	Cook/			
			5,497,502	Castille			
			5,734,961	Castille			
			5,832,523	Kanai, et al.			
			6,055,513	Katz, et al.			
			5,999,609	Nishimura			
			5,987,430	Van Horne, et al.			
			5,974,141	Saito			
			5,878,130	Andrews, et al.			
↓			5,842,212	Ballurio, et al.			

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Exam. Initial	No.	Document No.	Date	Country	Name	Class	Sub-Class	Trans- lation

OTHER ART (Including Author, Title, Date, Pertinent Pages, etc.)	
SB	✓ Linda Littleton, "Meet the Shadowy Future," Proceedings ACM SIGUCCS User Services Conference XXII, Ypsilanti, Michigan October 16-19, 1994, Pages 205-210.
↓	✓ L. F. Ludwig and D.F. Dunn, "Laboratory for Emulation and Study of Integrated and Coordinated Media Communication," Conference on Office Information Systems, March 23-25, 1988, Sponsored by ACM SIGOIS and IEEECS TC-OA in cooperation with IFIP W.G. 8.4, Pages 283-291.
↓	✓ E.J. Addeo, A.B. Dayao, A.D. Gelman and V.F. Massa, "An Experimental Multi-Media Bridging System," Frontiers in Computer Communications Technology, Computer Communications Review, Vol. 17, No. 5, August 11-13, 1987, Pages 236-242.
↓	✓ ISDN Tutorial: Definitions, http://www.ralphb.net/ISDN/defs.html , printed on April 21, 2000.
↓	✓ ISDN Tutorial: Interfaces, http://www.ralphb.net/ISDN/ifaces.html , printed on April 21, 2000.

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<i>DB</i> ↓			5,809,145	Slik, et al.			
			5,675,734	Hair			
			5,619,570	Tsutsui			
			5,557,677	Prytz			
			4,723,283	Nagasawa, et al.			
			4,677,434	Fascenda			
			4,631,428	Grimes			
			6,064,978	Gardener, et al.			
			6,046,762	Sonesh, et al.			
			6,029,141	Bezos, et al.			
		5,911,132	Sloane				
✓			5,619,148	Guo			

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OTHER ART (Including Author, Title, Date, Pertinent Pages, etc.)	
<i>DB</i> ↓	"USA Global Link Brings Interactively to Internet Shopping", Business Wire, 10/98
	"Lucent Technology and Netscape Team to Deliver Lucent Ecommerce Solutions", Business Wire, 9/98
	"TriNet's, Help Me, I'm Stuck, Internet Voice Button Services Pushes Web Pages to Online Users", Business Wire, 3/98
	Tehrani, Rich, "e-Rip Van Winkle and the 60 second Nap", Call Center Solution, Vol. 18, No. 2, Pages 16(3), 8/99
✓	"Netcall Internet Call Buttons Enhance E-Commerce Customer Service and Sales", PR Newswire, Page 7431., 8/99

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U.S. PATENT DOCUMENTS

Exam. Initial	No.	Date	Document Number	Name	Class	Sub-Class	Filing Date
LB			6,026,087	Mirashrafi et al.			
		3/30/99	5,890,138	Godin et al.			
		5/16/00	6,064,978	Gardner et al.			
		4/15/97	5,619,991	Sloane			
		10/06/98	5,818,836	DuVal			
		04/24/2001	6,223,165 B1	Lauffer			
		03/18/86	4,577,065	Frey, et al.			
		07/11/89	4,847,890	Solomon, et al.			
		10/15/91	5,058,152	Solomon, et al.			
		11/01/94	5,361,295	Solomon, et al.			
		11/29/94	5,369,694	Bales, et al.			
✓		03/04/97	5,608,786	Gordon			

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OTHER ART (Including Author, Title, Date, Pertinent Pages, etc.)

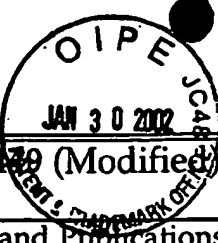
LB		"Connecting to On-Line Car Shoppers: Auto Sellers Use Netcall Internet Call -Button Technology to Turn Clicks into Interactive Sales", Business Wire, Page 4089., 7/99
		✓ Davey, Tom, "Wheeling and Dealing Online", PC Week, Vol. 13, No. 45, Pages 1, 129., 11/96
		✓ Collett, Stacey & Julie King, " Why Online Browsers Don't Become Buyers", Computerworld, Vol 33, No 48, Page 14
		Information about Expertcity.com retrieved from the Internet [URL: http://www.expertcity.com] on April 9, 2000
✓		"Rent-An Expert On the Web", Information Week, Page 75, 9/99

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Exam. Initial	No.	Date	Document Number	Name	Class	Sub- Class	Filing Date
DB		04/08/97	5,619,725	Gordon			
		06/16/98	5,768,348	Solomon, et al.			
		01/04/2000	6,011,794	Mordowitz, et al.			
		10/10/2000	6,130,933	Miloslavsky			
		01/16/2001	6,175,619 B1	DeSimone			
		02/06/2001	6,185,194 B1	Musk, et al.			
		02/13/2001	6,188,673B1	Bauer, et al.			
		02/20/2001	6,192,050 B1	Stovall			
✓		07/10/2001	6,259,774 B1	Miloslavsky			

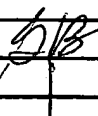
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DB	"Expercify.com Launches Premier Online Marketplace for Expert Services", PR Newswire, 8/99
✓	Information about keen.com retrieved from the Internet [URL: http://www.keen.com], on October 24, 2000
✓	Cynthia Hodgson, "Online Expert Databases & Services", Econtent, December 1999, p. 48-53
✓	Jeff Peline, "Net Firm to Connect Users by phone", CNET News.com, [retrieved from http://news.cnet.com on October 24, 2001
✓	"Keen.Com Launches First Live Answer Community", Press release retrieved from http://www.keen.com on October 24, 2000

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<div style="text-align: center;">  </div>		Intellect Exchange Web Site (www.intellectexchange.com)
		Answers.com Web Page (www.answers.com)
		Chris Ott, "Making Good on the Information Economy", Denver Business Journal, December 17, 1999, Page 27
		Michael Rogers et al, "Experts abound at New Web Sites", Library Journal, March 1, 2000, Pages 22-24
		"Surfbrains.com: Brains online save time & money", M2 Presswire, July 11, 2000
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